

# Return to Vendor

## Objective

To provide an efficient method of controlling the return and exchange of items bought from suppliers, ensuring visibility and tracking of the item until the transaction is concluded.

## The Value of Return to Vendor (RTV) for SYSPRO

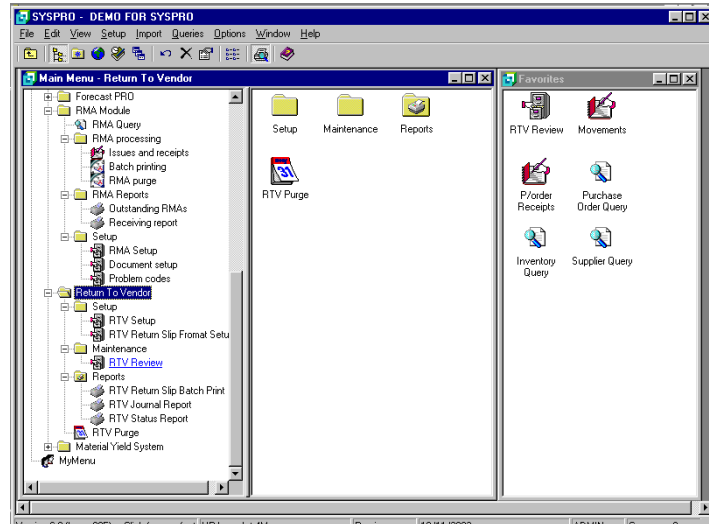
- Gives complete visibility of returned inventory
- Tracks returned items that are outstanding
- Allows for credit notes and replacement items from vendor
- Tracks costs of items not replaced by vendor
- Retains unlimited history of RTV transactions
- Preview of reports to screen and e-mail capabilities

## Matching SYSPRO to Your Business

- Ensures that items that are to be returned to the vendor are removed from the available stock and held in a review area while the terms for return are negotiated with the vendor
- Handles stocked and non-stocked items
- Tracks variances between cost of item and credit received
- Manages items to return through the RTV review process
- Issues items directly to the RTV review area, while processing a return from a customer (RMA)
- Adds non-stocked items on the fly during the review process
- Transfers stocked items immediately to the RTV area during the receiving process
- Creates GRN which can be matched against supplier's credit note
- Creates Purchase Order for expected replacement items

## Audit Trails and Reporting

- Comprehensive RTV status report with many different selection criteria
- Return slip document to accompany items being returned to vendor
- Provides a journal report for integrating to General Ledger



## Integration

- Integrates with Accounts Payable, General Ledger, Inventory, Purchase Orders (including GRN suspense) and Return Merchandise Authorization (RMA)
- E-mail reports with Office Automation
- RTV for SYSPRO requires the Accounts Payable, Inventory Control, and Purchase Orders modules